



# JOB DESCRIPTION

| Job Title:   | Senior Building Surveyor   |             |  |
|--------------|----------------------------|-------------|--|
| Directorate: | Early Help and Communities | Salary:     | £46,731 - £51,802 FTE plus £706<br>London Weighting and £963<br>Essential Car User Allowance |
| Section:     | Housing Resources          | Grade:      | BG-E, SCP 37 - 42  |
| Location:    | Time Square                | Work Style: | Flexible   |

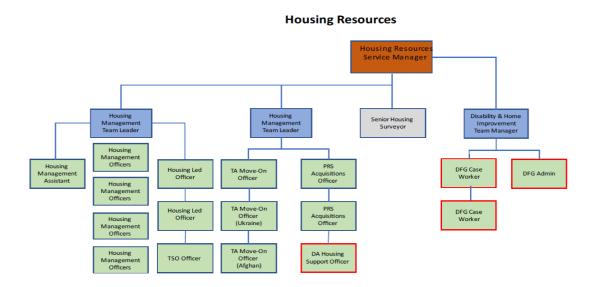
## Key Objectives of the role

Under the direction of the Housing Resources Service Manager to carry out the professional building surveying work to the council's temporary accommodation stock, oversee the cyclical compliance programme and capital works programme, day to day repairs, void, adaptation and refurbishment and acquisitions.

Responsible for the health and safety of tenants, other visitors, neighbours and the public at large for the properties that are under the council's ownership, leasing arrangements and/or for which the council has a landlord's legal responsibility, under The Landlords and Tenants Act 1985, to ensure that properties are safe to rent out and live in.

Provide technical support in the delivery and development of repairs and maintenance services for maintenance operations.

### Designation of post and position within departmental structure



#### Daily and monthly responsibilities

- 1. To be responsible for ensuring the delivery of organisation's compliance and improvement projects with regards to servicing, maintenance and repairs contracts ensuring compliance with government standards and legislative requirements for all its housing stock.
- 2. To liaise with and assist the Housing Resources Service Manager and the Head of Housing in developing future servicing, maintenance and repairs projects and programmes.
- 3. To lead on preparing specifications and conditions of contract necessary for tendering works (when required) through our main term contractor, service contractor for repairs and/or specialist works from contractors for all servicing, maintenance and repair projects ensuring the business maintains compliance with the council's procurement policies, statutory obligations and financial regulation.
- 4. Inspect and assess any repair requests and defects or disrepair claims (i.e.damp and mould) where an immediate repair may not be appropriate and technical advice is required to identify and advise on appropriate solutions. Carry out property inspections to assess component replacement dates and advise regarding inclusion of works within Planned Maintenance Programmes.
- Undertake inspections relating to H&S issues, noting any deviation from regulatory or legislative requirements or construction standards and apply HHSRS principle and provide written Housing Conditions reports as appropriate. Including pre- and postinspections.
- 6. Provide technical advice, support and guidance to housing colleagues. Ensuring that the council meets its duties in accordance with the Fire Safety Order and staff are kept informed of changes in statutory requirements and building contract legislation.
- 7. Manage the void process to include pre-void and void inspections and specification writing using SOR's to ascertain and cost works required.
- 8. Effectively plan and deliver (and/or support the delivery of) minor-major value works projects including diagnosis, prepare schedules of work, ensuring value for money and effective contractor management resulting from reactive repairs, ad-hoc major works, voids, planned maintenance and improvements.
- 9. To ensure the contractor has a safe system of work in operation during all works on site and that all operations are carried out under the Health and Safety at Work act are observed and strictly adhered to by the contractor reporting on and monitoring Health and Safety compliance.
- 10. Project Manager in monitoring, controlling budgets and financial plans relating to servicing, maintenance and repairs projects allocated to the role.

- 11. Manage and monitor both contractors and consultants. Where standards are not being met, to implement systems to resolve these matters independently and without supervision.
- 12. Technical approval of Disabled Facility Grant applications and the associated works, including progress and post inspection of site and completed works.
- 13. To liaise with the Housing Resources Service Manager in the design and implementation of a comprehensive range of effective performance management measures and ensure these are produced to the agreed standard and at the agreed intervals, to promote continuous improvements in the development of the service.
- 14. To keep up to date with best practice and changes in legislation to enhance service development and encourage appropriate innovation to improve services to tenants.

## Scope of role

- Accountable to Head of Housing and the Assistant Director: Early Help & Communities.
- Budget responsibility £2m pa as part of planned works and compliance schemes.
- Responsible for development and maintenance of all relevant building safety policies and procedures.

Reporting to: Housing Resources Service Manager with regular reporting to the Head of Housing.

This work impacts upon the public and staff using the council's buildings and affects the delivery of service by client departments.

Commitment to the council's Equal Opportunities policy at all times.

Commitment to working within the bounds of the Data Protection Act and GDPR legislation at all times.

Such other duties as may from time to time be necessary, compatible with the nature of the post. It should be noted that the above list of main duties and responsibilities is not necessarily a complete statement of the final duties of the post. It is intended to give an overall view of the position and should be taken as guidance only.





# PERSON SPECIFICATION

| <b>KEY CRITERIA</b>   | ESSENTIAL  | DESIRABLE  |
|---|--|--|
| Skills and qualifications   | Relevant professional qualification<br>HNC, HND or degree level<br>qualification in building construction<br>related subject or able to<br>demonstrate extensive relevant<br>experience and knowledge. | Professional qualification such as<br>MRICS, RIBA, MCIOB or<br>equivalent.   |
| Competence<br>Summary<br>(Knowledge,<br>abilities, skills,<br>experience) | Background in building surveying or<br>architectural practice.<br>Good working knowledge of building<br>regulations.   | Experience of providing a<br>responsive and sensitive frontline<br>housing service.<br>Experience of dealing with term<br>maintenance contracts. |
|   | Knowledge of building and service contract administration and contract law.  | Experience of delivering projects<br>and programmes.   |
|   | Experience in the residential  | Experience of managing a consultant.   |
|   | property sector.<br>Knowledge or experience in the<br>housing health and safety rating<br>system (HHSRS).  | Knowledge of Local Authority procedures.   |
|   |  | Knowledge of EU procurement regulations.   |
|   | Trained/experienced and qualified Fire Risk Assessor.  | Experience of dealing with partnering contracts.   |
|   | Ability to schedule workloads and to work to deadlines, particularly under   | Knowledge of Housing Act 2004.<br>Experience of using AutoCAD.   |
|   | pressure.<br>Proven working knowledge of the<br>Regulatory Reform Fire Safety Order<br>2005.   | Experience in using NBS or specification writing software.   |
|   | Extensive knowledge of Health & Safety legislation, including CDM Regs.  |  |
|   | Knowledge of Housing Act 2004.   |  |
|   | Effective interpersonal skills,<br>including teamwork, networking and<br>negotiation skills with the ability to<br>positively motivate all stakeholders,<br>whilst building trusted relationships.     |  |

| A motivated and enthusiastic<br>individual, who can work under<br>pressure and prioritise workloads to<br>deliver an outstanding service.                                      |   |
|--|---|
| Experience of monitoring programmes and budgets.   |   |
| Ability to produce clear concise reports.  |   |
| Good written and verbal communication skills.  |   |
| Good negotiation skills.   |   |
| Good IT skills including working<br>knowledge of Word, Excel, Outlook<br>and MS project.   |   |
| Supervision of contractors and consultants.  |   |
| Work alone unsupervised or as part of a team.  |   |
| Understanding of and commitment to<br>the requirements of safeguarding<br>children, young people, vulnerable<br>adults and promoting their welfare.                            |   |
| Caring attitude to service users.  | Ability to negotiate in a mixed environment.  |
| commitment to the provision of quality services, sensitive to the needs and preferences of clients.  |   |
| The post holder must hold a full UK<br>driving licence (or valid equivalent).<br>Non-UK licences must be converted<br>to UK licences in the first six months<br>of employment. |   |
| The ability to converse<br>easily with members of the public<br>and respond effectively to questions<br>in spoken English.   |   |
| Anything that is applicable to the role that is out of the norm.   |   |
| Our values define who we are. They outline what is important to us. They   |   |
| influence the way we work with each  |   |
| other – and the way we serve our<br>residents and engage with our  |   |
|  | <ul> <li>individual, who can work under pressure and prioritise workloads to deliver an outstanding service.</li> <li>Experience of monitoring programmes and budgets.</li> <li>Ability to produce clear concise reports.</li> <li>Good written and verbal communication skills.</li> <li>Good negotiation skills.</li> <li>Good IT skills including working knowledge of Word, Excel, Outlook and MS project.</li> <li>Supervision of contractors and consultants.</li> <li>Work alone unsupervised or as part of a team.</li> <li>Understanding of and commitment to the requirements of safeguarding children, young people, vulnerable adults and promoting their welfare.</li> <li>Caring attitude to service users.</li> <li>Commitment to the provision of quality services, sensitive to the needs and preferences of clients.</li> <li>The post holder must hold a full UK driving licence (or valid equivalent). Non-UK licences in the first six months of employment.</li> <li>The ability to converse easily with members of the public and respond effectively to questions in spoken English.</li> <li>Anything that is applicable to the role that is out of the norm.</li> <li>Our values define who we are. They outline what is important to us. They</li> </ul> |

We make our values real by demonstrating them in how we behave every day.

All staff should hold a duty and commitment to observing the Council's Equality & Dignity at Work policy at all times. Duties must be carried out in accordance with relevant Equality & Diversity legislation and Council policies/procedures.



| ARMED FORCES<br>COVENANT | EMPLOYER RECOGNITION SCHEME                              |  |
|--------------------------|--|--|
|                          | SILVER AWARD 2024<br>Proudly supporting those who serve. |  |

